

## Voluntary Benefits FAQs Plan Year 2023

### 1. How do I enroll in voluntary benefits?

To enroll and learn more about voluntary benefits login to your E-PEBP portal account and select PEBP+. For more information regarding Voluntary Life Insurance, click on *Quick Actions*, then select *Enroll/Make Changes* in the *My Benefits* tab in your E-PEBP portal. Voluntary Life Insurance offered through The Standard is enrolled on the E-PEBP portal (<https://peb.state.nv.us>)

### 2. When can you enroll in voluntary benefits?

Accident insurance, buy-up vision, critical illness, hospital indemnity, legal plan, long-term disability, short term disability, and voluntary life are only available for enrollment during open enrollment (OE), if you are a new hire, or if you experience a qualifying life event (QLE). Pet insurance, ID theft, home, renter, and auto insurance, are available to enroll in anytime.

Voluntary Product	Enroll During OE, New Hire, Life Event	Enroll Anytime
LegalEase	X	
VSP Vision Care	X	
Accident Insurance	X	
Critical Illness	X	
Hospital Indemnity Plan	X	
Long Term Disability	X	
Short Term Disability	X	
Voluntary Life	X	
Liberty Auto, Home, and Renters Insurance		X
Pet Insurance		X
ID Watchdog		X

### 3. During open enrollment what will happen to the Voluntary Benefits I am currently enrolled in?

Your voluntary benefit will carry over to the next plan year unless you cancel the plan. Please see page two regarding canceling policies.

### 4. Who do I contact if I have questions?

Corestream has partnered with PEBP to offer a package of voluntary products through PEBP+. For product inquires on the PEBP+ site, please contact Corestream customer service at [pebpcustomercare@corestream.com](mailto:pebpcustomercare@corestream.com) or call 1-775-249-0716. For Voluntary Life offered through the Standard, please contact 1-888-288-1270.

### 5. Can I decline PEBP medical coverage but still enroll in voluntary products for myself and/or my dependents?

Yes! Even if you have chosen to decline your PEBP health insurance benefits, you can still sign up for voluntary benefits for yourself or any eligible dependent(s). In most cases participants are unable to enroll family members in voluntary benefits unless they are already listed as a family member on their plan. Family members do not need to be enrolled in the PEBP plan; they only need to be listed in the member's account.

### 6. I just signed up for a Voluntary Benefit. How long will it take before I see the deduction on my paycheck?

Depending on the program and pay center, your deduction will begin within the next two pay cycles. The deductions are biweekly unless you get paid once a month, such as NSHE employees.

**7. I signed up for more than one benefit that is available on PEBP+. Will I see multiple deductions on my paycheck?**

For employees in pay centers associated **WITH** central payroll, NSHE or PERS your deductions will be part of your automatic payroll deduction. You will not need to re-enroll for the products you are already enrolled in. Your current enrollment will be populated into your account, and you will be able to view and make changes to your selections online.

Employees in pay centers **NOT** associated with central payroll, NSHE or PERS will be direct billed for the voluntary products they elect to enroll in. With exception to Short-Term Disability and Voluntary life, these products will continue to have automatic payroll deductions.

**8. If I am enrolled in a Liberty Mutual policy will my deductions be direct billed or through payroll?**

For members that are existing Liberty Mutual policy holders, the option to return to payroll deductions will begin July 1, 2022. To take advantage of payroll deduction or make changes to your preferred payment method, please call Liberty Mutual at 1-844-825-5816, select one for English, select two for customer service. When connected to a service agent, request to change your billing method to payroll deduction.

For new Liberty Mutual policies with an effective date of July 1, 2022, or after, payroll will be available upon your policy effective date.

**9. How do I know what products I am enrolled in?**

You can view most of your voluntary benefits on your E-PEBP portal by selecting the PEBP+ Voluntary Benefits widget. You can view your elections for Voluntary Life on your E-PEBP portal by selecting the My Benefits widget and View My Elections under Quick Actions.

**10. What voluntary benefits can retirees enroll in?**

Retired members may enroll in all voluntary benefits with exception to Short-Term and Long-Term Disability.

**11. How do I cancel my policies?**

The cancellation policy differs for each voluntary product. For some plans you will need to login to the PEBP+ Voluntary Benefits site through your E-PEBP portal. Once on the PEBP+ site go to the page for the product you wish to cancel, click on the enrollment link and choose "Cancel". Some products can only be canceled by calling Corestream directly at 1-775-249-0716. Voluntary Life offered through The Standard can be canceled on your E-PEBP portal by clicking on Quick Actions, then Enroll/make changes. The chart below shows how and when you can cancel your policy.

Voluntary Product	Cancel During OE	Cancel Anytime	Cancel Online PEBP+	Call Corestream to Cancel
LegalEase	X		Y	Y
VSP Vision Care	X		Y	N
Accident Insurance		X	Y	Y
Critical Illness		X	Y	Y
Hospital Indemnity Plan		X	Y	Y
Long Term Disability		X	Y	Y
Short Term Disability		X	Y	Y
Voluntary Life		X	N	N
Liberty Auto, Home, and Renters Insurance		X	N	Y
Pet Insurance		X	N	Y
ID Watchdog		X	Y	Y