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Governor



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Executive Officer

STATE OF NEVADA
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LAURA FREED
Board Chair

Pre-Medicare and Medicare Retirees

September 12, 2022

Dear PEBP Participant,

PEBP and Via Benefits are hosting a series of informational webinars on October 19th and October 20th for pre-Medicare and Medicare retirees and their covered dependents. If you plan to attend a webinar **you will need to register** by accessing the links in the table on the next page, or by visiting my.viabenefits.com/PEBP.

From the landing page scroll down to the 'Important Information' section and find the subheading 'Live Webinar Presentations'. Choose the date and time of the live online virtual meeting you wish to attend and then click the hyperlink to register.

You will need the **GoToWebinar** software to complete the registration form. An email will be sent with necessary information after a successful registration. Save the meeting time and date on your personal calendar as a reminder. You should only register for one meeting depending on which category fits your needs.

Pre-Medicare/Ageing into Medicare Meeting:

This meeting is for those still enrolled on a PEBP plan or Health Plan of Nevada (HMO) who have not yet enrolled in Medicare and would like an overview of how to make that transition once they turn 65 or retire. If you will be turning 65 and/or enrolling in Medicare after you retire, this webinar will provide an overview of the enrollment process, HRA funding, and PEBP's Medicare requirements.

Via Benefits HRA/Medicare Open Enrollment Meeting:

This meeting is for Medicare eligible participants and focuses on Medicare open enrollment, and how to use the retiree Health Reimbursement Arrangement (HRA) account to help pay for out-of-pocket health care expenses and/or health care premiums.

It is highly recommended that you register and attend the actual webinar rather than just call in so that you can see and listen to the presentation at the same time.

**Pre-Medicare
Ageing into Medicare**

**Via Benefits HRA
Medicare Open Enrollment**

Wednesday, October 19th 9:30am – 11:00am PT
1 (415) 655-0052; Code: 398-595-834
<https://my.viabenefits.com/PEBP>

Wednesday, October 19th 12:00pm – 1:30pm PT
1 (631) 992-3221; Code: 807-179-269
<https://my.viabenefits.com/PEBP>

Thursday, October 20th 11:30pm – 1:00pm PT
1 (562) 247-8422; Code: 232-388-462
<https://my.viabenefits.com/PEBP>

Thursday, October 20th 2:00pm – 3:30pm PT
1 (415) 930-5321; Code: 530-915-680
<https://my.viabenefits.com/PEBP>

There is a phone number and code for those who will not be able to join the webinar. Please note these phone numbers are not toll free.

It is recommended to log on to the Webinar 10-15 minutes prior for any technical troubleshooting before the meeting begins. We look forward to seeing you!

**Having trouble with your Via Benefits Health
Reimbursement Arrangement (HRA)?**

PEBP's Medicare retirees who are *already enrolled* at Via Benefits can schedule a phone appointment with an HRA Specialist for escalated or on-going issues. If you are not experiencing issues with your HRA, no action is needed.

A VIA **HRA Specialist** will be available to assist with **escalated or on-going issues**.

Please call the VIA Service Center to assist with:

- How to complete claim forms to request reimbursements
- If you have questions about your HRA balance or how to navigate the website
- What supporting documents are required to request reimbursement and the status of a reimbursement
- How to use the Via Benefits Health Reimbursement Arrangement (HRA) to request reimbursement for monthly medical, dental, prescription drug and vision plan premiums, as well as qualified out-of-pocket medical expenses, such as copays, prescription glasses, and dental expenses
- How to enroll in auto-reimbursement for health care premiums and submit requests for Medicare Part B premium reimbursements

Call 1-844-266-1395

to schedule an appointment with an HRA specialist

PEBP/VIA Service Center: 1-888-598-7545

Sincerely,

Public Employees' Benefits Program