

STEVE SISOLAK

Governor



LAURA RICH
Executive Officer

STATE OF NEVADA

#### PUBLIC EMPLOYEES' BENEFITS PROGRAM

901 S. Stewart Street, Suite 1001 | Carson City, Nevada 89701 Telephone 775-684-7000 | 1-800-326-5496 | Fax 775-684-7028 www.pebp.state.nv.us

LAURA FREED Board Chair

PEBP and Via Benefits will host a series of informational webinars on October 19<sup>th</sup> and October 20<sup>th</sup> for Pre-Medicare and Medicare retirees (and their covered dependents). While no action is required, if you plan to attend the webinar you will need to register. You can register by accessing the URL for the meeting you would like to attend in the table below. You can also go to <a href="may.viabenefits.com/PEBP">my.viabenefits.com/PEBP</a> to access the registration link(s). From the landing page scroll down to the 'Important Messages' section and find the subheading 'Live Webinar Presentation'. Choose the date and time of the live online virtual meeting you wish to attend and then click the hyperlink to register.

Allow your computer to install the **GoTo**Webinar software and complete the registration form. A successful registration confirmation and all necessary information about how to join the meeting will be sent to the email you have provided. Save the meeting time and date on your personal calendar as a reminder. You should only register for one meeting depending on which category fits your needs.

#### Pre-Medicare/Ageing into Medicare Meeting:

This meeting is for those still enrolled on the PEBP Consumer Driven Health Plan (PPO), PEBP Low Deductible Plan (PPO), PEBP Premier Plan (EPO), or Health Plan of Nevada (HMO) who have not yet enrolled in Medicare and would like an overview of how to make that transition once they turn 65 or retire. Within the next year, if you will be turning 65 and/or enrolling in Medicare after you retire, this webinar will provide an overview of the enrollment process, HRA funding, and PEBP's Medicare requirements.

### **Via Benefits HRA/Medicare Open Enrollment Meeting:**

If you are *already enrolled* through Via Benefits, you are <u>not required to take any action</u>. This meeting is for Medicare eligible participants and will focus on Medicare Open Enrollment, and explain how to use the Health Reimbursement Arrangement (HRA) account to help pay for your out-of-pocket health care expenses and/or health care premiums.

Please see the chart on the next page for the link to register for each webinar. There is also a phone number and code for those who will not be able to join the webinar. Please note these phone numbers are not toll free. It is highly recommended that you register and attend the actual webinar rather than just call in so that you can see and listen to the presentation at the same time.

Pre-Medicare	Via Benefits HRA
Ageing into Medicare	Medicare Open Enrollment
Tuesday, October 19 <sup>th</sup> 9:30am – 11:00am	Tuesday, October 19 <sup>th</sup> 12:00pm – 1:00pm
1 (213) 929-4212; Code: 747-400-785#	1 (415) 655-0060; Code: 925-531-231#
https://register.gotowebinar.com/register/4711628743646024972	https://register.gotowebinar.com/register/4053562238329080332
Wednesday, October 20 <sup>th</sup> 11:30am – 1:00pm	Wednesday, October 20 <sup>th</sup> 2:00pm – 3:30pm
1 (213) 929-4212; Code: 791-577-135#	1 (631) 992-3221; Code: 420-062-710#
https://register.gotowebinar.com/register/5089415441391742988	https://register.gotowebinar.com/register/526397106144613644

It is recommended to log on to the call 10-15 minutes before it starts so you can get your audio and visual in place before the meeting begins. We look forward to seeing you online!

# Are you having trouble with your Via Benefits Health Reimbursement Arrangement (HRA)? We are here to help!

PEBP's Medicare retirees who are *already enrolled* at Via Benefits can schedule a phone appointment with an HRA Specialist for escalated or on-going issues. <u>If you are not experiencing issues with your HRA, no action is needed.</u>

An HRA Specialist will be available to assist with escalated or on-going issues only.

Please call the Service Center to assist with the following:

- How to complete claim forms to request reimbursement
- If you have questions about your HRA balance or how to navigate the website
- What supporting documents are required to request reimbursement and the status of reimbursement
- How to use the Via Benefits Health Reimbursement Arrangement (HRA) to request reimbursement for monthly medical, dental, prescription drug, vision plan premiums, and qualified out-of-pocket medical expenses, such as copays, prescription glasses, and dental expenses
- How to enroll in auto-reimbursement for health care premiums and submit requests for Medicare Part B premium reimbursements

## Call 1-888-598-7545 for the Service Center. Call 1-844-266-1395 to schedule an appointment with an HRA specialist.

Sincerely,