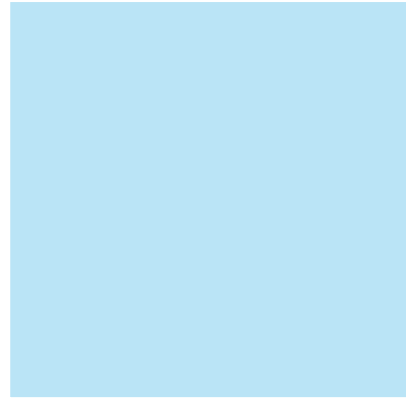


**LOCKED OUT OF
YOUR E-PEBP PORTAL?**

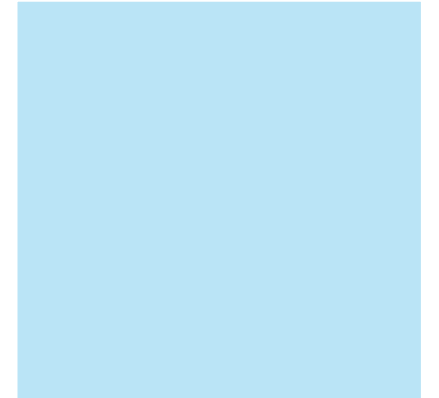


**NEED TO RESET
YOUR PASSWORD?**



NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM

775-684-7000
or 1-800-326-5496
www.pebp.state.nv.us



**WANT YOUR PEBP
PARTICIPANT ID NUMBER?**



LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 1

Go to PEBP Website and click
“Login” to get to the
E-PEBP Portal Login Screen

Whether you forgot your password,
locked yourself out of your account or
want to know your PEBP Participant ID
number, your first step will be to visit
www.pebp.state.nv.us

NEED TO RESET YOUR PASSWORD?

The screenshot shows the PEBP website homepage. At the top right, there is a search bar and a 'LOGIN' button. Below the navigation bar, there are four main menu items: 'Plans' (Plans and Benefits Overview), 'Resources' (Newsletters, How-To's and FAQs), 'Meetings & Events' (Board Information and Calendar), and 'Contact Us' (Have a question? We're here to help.). The main content area is split into two columns. The left column is titled 'Explore Your Benefits' and has the subtitle 'Access information about your benefits and view documents related to your plan.' The right column is titled 'Find a Provider' and has the subtitle 'Search provider directories by plan for in-network medical and dental providers.' A red arrow points to the 'LOGIN' button in the top right corner.

www.pebp.state.nv.us



For optimized use
please use Internet
Explorer or Safari

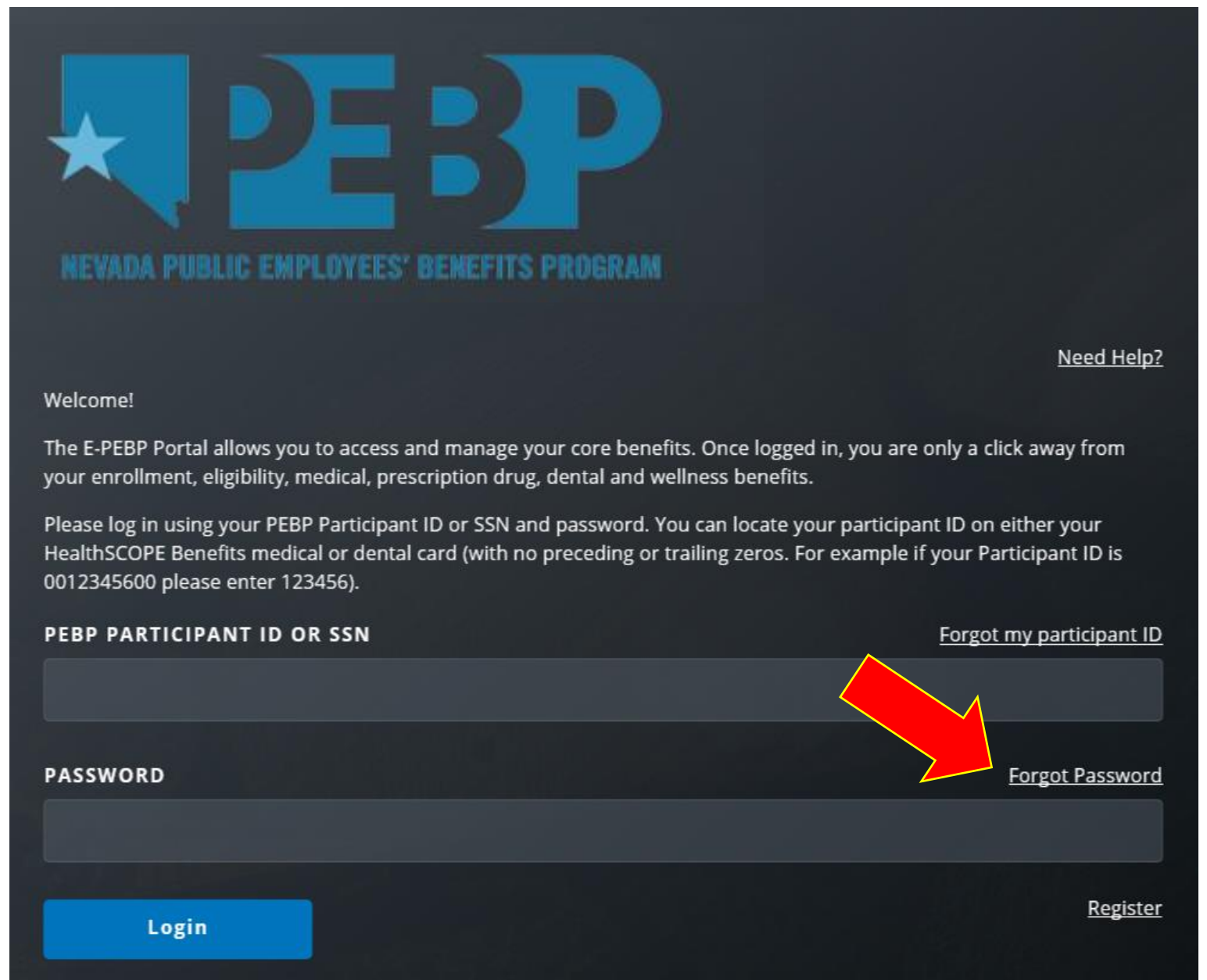


LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 2

Click on “Forgot Password”
Even if you are LOCKED OUT you
can reset your own password

NEED TO RESET YOUR PASSWORD?



The screenshot shows the login page for the Nevada Public Employees' Benefits Program (PEBCP). At the top left is the logo, which consists of a blue outline of the state of Nevada with a white star inside, followed by the letters 'PEBCP' in a large, bold, blue font. Below the logo is the text 'NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM' in a smaller, blue, sans-serif font. In the top right corner, there is a link that says 'Need Help?'. The main content area starts with 'Welcome!' followed by a paragraph explaining the portal's purpose. Below this is another paragraph providing instructions on how to log in. There are two input fields: one for 'PEBP PARTICIPANT ID OR SSN' and one for 'PASSWORD'. To the right of the first input field is a link 'Forgot my participant ID'. To the right of the second input field is a link 'Forgot Password', which is highlighted by a large red arrow with a yellow outline. At the bottom left is a blue button labeled 'Login', and at the bottom right is a link labeled 'Register'.

NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM

[Need Help?](#)

Welcome!

The E-PEBP Portal allows you to access and manage your core benefits. Once logged in, you are only a click away from your enrollment, eligibility, medical, prescription drug, dental and wellness benefits.

Please log in using your PEBP Participant ID or SSN and password. You can locate your participant ID on either your HealthSCOPE Benefits medical or dental card (with no preceding or trailing zeros. For example if your Participant ID is 0012345600 please enter 123456).

PEBP PARTICIPANT ID OR SSN [Forgot my participant ID](#)

PASSWORD [Forgot Password](#)

Login [Register](#)

If you are LOCKED out of your account, no need to call PEBP - You can reset your password yourself! 

LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 3

Enter your PEBP ID or FULL SSN

Click on “I’m not a robot” and
verify the reCAPTCHA

Click “Continue”

NEED TO RESET YOUR PASSWORD?

The screenshot shows the 'Forgot Password' page for the Nevada Public Employees' Benefits Program (PEBP). At the top, there is a logo with a star and the text 'PEBP' and 'NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM'. Below the logo, the text 'Forgot Password' is displayed. A red arrow points to the text 'To change your password, start by entering your Participant ID or your full social security number without any spaces or dashes.' Below this text is a text input field labeled 'PEBP ID or FULL SSN'. Another red arrow points to the 'I'm not a robot' reCAPTCHA widget, which includes a green checkmark and the reCAPTCHA logo. A third red arrow points to the 'Continue' button at the bottom right of the page, next to a 'Cancel' button.

For your Social Security Number do not include any spaces or dashes

LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 4

Answer challenge questions

-OR-

Click on "Email"

If you have an email on file you
will receive an email to reset
your password

NEED TO RESET YOUR PASSWORD?

NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM

Forgot Password

To change your password, choose one of the options below: Please note that the use of the email password reset relies on the security of your email account and the primary responsibility for the security of your account password lies with you. If your email account has been compromised or the email is intercepted, this could put your benefits account at risk.

Participant ID: _____

Question: What is your mother's maiden name?

Question: What is your father's middle name?

Question: In what City were you born?

Cancel Submit

OR

Cancel Email

Forgot Password

Check your email for a link to change your password. If you do not receive this email within 10 minutes, please check your **Spam folder** or contact PEBP Member Services at 775-684-7000. Please note for security purposes, the link is temporary and will expire after one use.

Continue

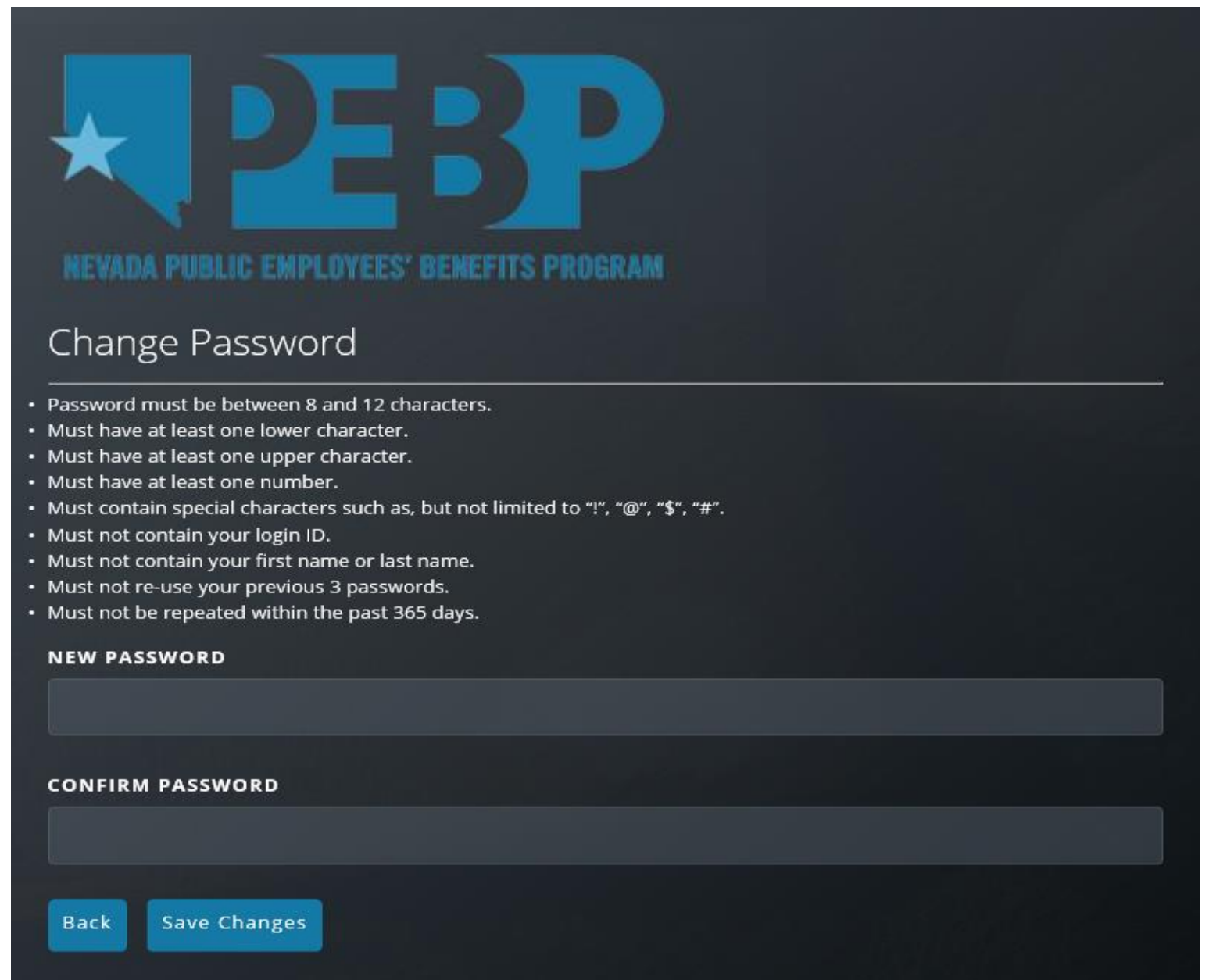
Challenge questions answers are NOT cAse SeNsitiVe

LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 5

Create a new password.
It must contain one lower
case, one upper case, one
special character, and be
between 8 and 12 characters

NEED TO RESET YOUR PASSWORD?



The screenshot shows the 'Change Password' page for the Nevada Public Employees' Benefits Program (PEBP). At the top, there is a logo featuring a blue outline of the state of Nevada with a white star, followed by the letters 'PEBP' in a large, bold, blue font. Below the logo, the text 'NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM' is displayed in a smaller, blue, sans-serif font. The main heading 'Change Password' is centered below the program name. A horizontal line separates the heading from a list of password requirements. The requirements are as follows:

- Password must be between 8 and 12 characters.
- Must have at least one lower character.
- Must have at least one upper character.
- Must have at least one number.
- Must contain special characters such as, but not limited to "!", "@", "\$", "#".
- Must not contain your login ID.
- Must not contain your first name or last name.
- Must not re-use your previous 3 passwords.
- Must not be repeated within the past 365 days.

Below the list, there are two input fields. The first is labeled 'NEW PASSWORD' and the second is labeled 'CONFIRM PASSWORD'. At the bottom of the page, there are two buttons: 'Back' and 'Save Changes'.

Be sure to write your password down so that you have it for next time you login 

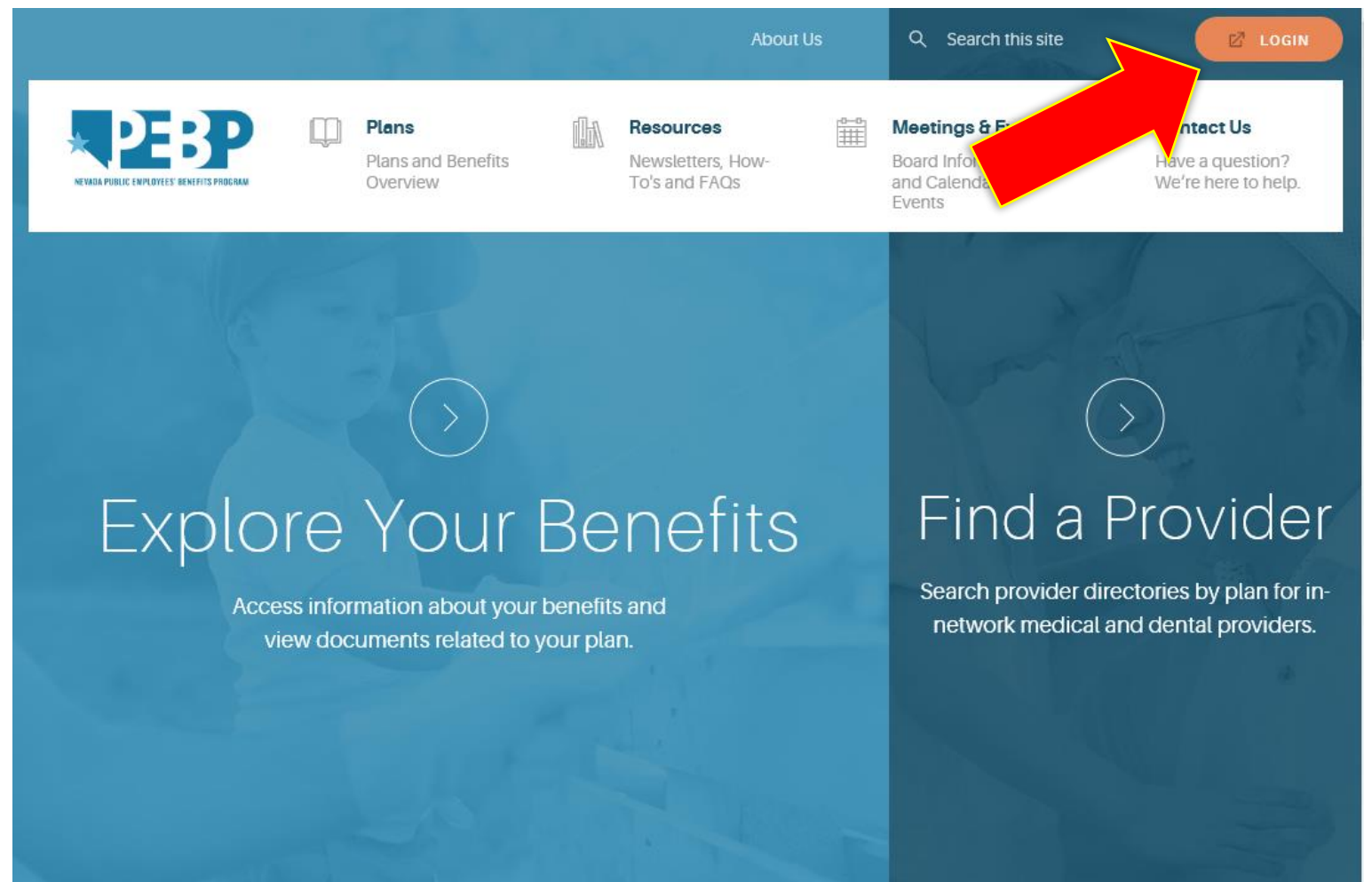
WANT YOUR PEBP PARTICIPANT ID NUMBER?

STEP 1

Go to PEBP Website and click “Login” to get to the E-PEBP Portal Login Screen

Whether you forgot your password, locked yourself out of your account or want to know your PEBP Participant ID number, your first step will be to visit

www.pebp.state.nv.us



www.pebp.state.nv.us



For optimized use
please use Internet
Explorer or Safari



WANT YOUR PEBP PARTICIPANT ID NUMBER?

STEP 2

Click on “Forgot my participant ID”. If you are locked out of your account, you may just be typing in the wrong ID number

Need Help?

Welcome!

The E-PEBP Portal allows you to access and manage your core benefits. Once logged in, you are only a click away from your enrollment, eligibility, medical, prescription drug, dental and wellness benefits.

Please log in using your PEBP Participant ID or SSN and password. You can locate your participant ID on either your HealthSCOPE Benefits medical or dental card (with no preceding or trailing zero). For example if your Participant ID is 0012345600 please enter 123456).

PEBP PARTICIPANT ID OR SSN [Forgot my participant ID](#)

PASSWORD [Forgot Password](#)

Login Register

Your PEBP Participant ID is not the same as your Employee ID

WANT YOUR PEBP
PARTICIPANT ID NUMBER?

STEP 3

Answer the required questions:
Last Name, Date of Birth, SSN

Click on “I’m not a robot” and
verify the reCAPTCHA

Click “Continue”

PEBP
NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM

Forgot Login Id - Step 1

Please answer the following questions to retrieve login id.

LAST NAME

DATE OF BIRTH (FORMAT MMDDYYYY)

SSN (INITIAL REGISTRATION)

I'm not a robot

reCAPTCHA
Privacy - Terms

Cancel Continue

For your Date of Birth and Social Security Number do not include any spaces or dashes

WANT YOUR PEBP PARTICIPANT ID NUMBER?

STEP 4

Click “Show Login Code”

Write down your ID number so that you don’t forget it

Click “Continue” to go back to the Login page

The image shows a screenshot of the Nevada Public Employees' Benefits Program (PEBP) website. At the top, the PEBP logo is displayed in blue, featuring a star and the letters 'PEBP'. Below the logo, the text 'NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM' is visible. The main content area has a dark background with the word 'Success' in white. Below this, a message reads: 'You have successfully retrieved your login id.' Underneath the message, there are two blue buttons: 'Show Login Code' and 'Continue'. The 'Show Login Code' button is circled in red. To the right of the main content, there is a smaller inset window showing a login form. This form includes the PEBP logo, a 'Welcome!' message, and instructions on how to use the portal. It has two input fields: 'PEBP PARTICIPANT ID OR SSN' and 'PASSWORD'. There are also links for 'Need Help?', 'Forgot my participant ID', and 'Forgot Password'. A 'Login' button is at the bottom of the form. A red double-headed arrow points from the 'Continue' button on the main page to the 'Login' button on the inset form.

After you click Show Login Code use that number for your participant ID number