



## What if a patient needs Doctor On Demand support?

The Doctor On Demand Member Support team is available 24/7/365. They are available to assist patients with any question or concern, such as:

- Downloading and/or registering an account
- Resetting passwords
- Addressing questions about patient pricing
- Scheduling a Doctor On Demand appointment
- Prescriptions

A patient may reach Doctor On Demand Member Support through:

- Email: [support@doctorondemand.com](mailto:support@doctorondemand.com)
- Phone: 1 (800) 997-6196
- The Doctor On Demand app:

Tap the "Settings" gear icon, then "Customer Support"

