



OneExchange™
from Towers Watson

PEBP and Towers Watson's OneExchange have partnered together to offer an HRA Specialist in the PEBP office

PEBP is pleased to announce we partnered with Towers Watson's OneExchange to provide an HRA Specialist onsite in the PEBP office in Carson City, NV during the second week of each month.

Stacy Nelson, an HRA Specialist, will be available to assist retirees with the following:

- How to use the Health Reimbursement Arrangement (HRA) to pay for monthly medical, dental, prescription drug and vision plan premiums, and out-of-pocket medical expenses, such as copays, prescription glasses, and dental expenses.
- How to complete claim forms to request reimbursement.
- How to enroll in auto-reimbursement for health care premium and Medicare Part B premium reimbursement.
- How to navigate the OneExchange website.
- How to request an appeal for a denied reimbursement.
- Types of supporting documents required to request reimbursement.

Ms. Nelson will be available to meet with retirees on a walk-in basis; however, appointments are recommended. She will be available Monday through Friday from 8 am to 5 pm on the following dates. To schedule an appointment, please call (844) 266-1395.

- October 9th – 13th
- November 13th – 17th
- December 11th – 15th