



BRIAN SANDOVAL  
Governor

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Executive Officer

STATE OF NEVADA  
**PUBLIC EMPLOYEES' BENEFITS PROGRAM**

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LEO M. DROZDOFF, P.E.  
Board Chairman

**AMENDED MEETING NOTICE AND AGENDA**

Name of Organization: Public Employees' Benefits Program Board  
Date and Time of Meeting: January 12, 2016 1:00 p.m.  
Place of Meeting: The Richard H. Bryan Building  
PEBP Board Room, Suite #1002  
901 S. Stewart Street  
Carson City, Nevada 89701  
Video Conferencing: Nevada System of Higher Education  
System Computer Services Room #s 304 & 306  
4505 S. Maryland Parkway  
Las Vegas, Nevada 89154

**AGENDA**

1. Open Meeting; Roll Call
2. Public Comment  
Public comment will be taken during this agenda item. No action may be taken on any matter raised under this item unless the matter is included on a future agenda as an item on which action may be taken. Persons making public comments to the Board will be taken under advisement but will not be answered during the meeting. Comments may be limited to three minutes per person at the discretion of the chairperson. Additional three minute comment periods may be allowed on individual agenda items at the discretion of the chairperson. These additional comment periods shall be limited to comments relevant to the agenda item under consideration by the Board. Persons making public comment need to state and spell their name for the record at the beginning of their testimony.
3. Approval of the Action Minutes from the December 7, 2015 PEBP Board Meeting. (Leo Drozdoff, Board Chair) **(For Possible Action)**
4. Continued from December 7, 2015 meeting, 2nd Level Board Review and award of HMO proposals by candidate vendors, Anthem, Prominence, Hometown Health and Health Plan of Nevada, pursuant to NRS 287.04345, including: **(For Possible Action)**
  - a. Disclose the review by the Board of the vendors whose proposals scored the highest
  - b. Identify criteria to evaluate the high scoring proposals
  - c. Consider the ranking given to proposals by the evaluation committee
  - d. Evaluate vendors' responses
  - e. Award the contract based on the best interests of the State

5. Public Comment

Public comment will be taken during this agenda item. Comments may be limited to three minutes per person at the discretion of the chairperson. Persons making public comment need to state and spell their name for the record at the beginning of their testimony.

6. Adjournment

<p>The supporting material to this agenda, also known as the Board Packet, is available, at no charge, on the PEBP website at <a href="http://www.pebp.state.nv.us/board.htm">www.pebp.state.nv.us/board.htm</a> (under the Board Packet column and row for the meeting date referenced above) or by contacting Kari Pedroza at the PEBP Office, 901 South Stewart Street, Suite 1001, Carson City, Nevada, 89701, (775) 684-7020 or (800) 326-5496.</p>
<p>An item raised during a report or public comment may be discussed but may not be deliberated or acted upon unless it is on the agenda as an action item.</p>
<p>All times are approximate. The Board reserves the right to take items in a different order or to combine two or more agenda items for consideration to accomplish business in the most efficient manner. The Board may remove an item from the agenda or delay discussion relating to an item on the agenda at any time. The Board reserves the right to limit Internet broadcasting during portions of the meeting that need to be confidential or closed.</p>
<p>We are pleased to take reasonable efforts to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. If special arrangements for the meeting are necessary, please notify the PEBP in writing, at 901 South Stewart Street, Suite 1001, Carson City, NV 89701, or call Kari Pedroza at (775) 684-7020 or (800) 326-5496, as soon as possible so that reasonable efforts can be made to accommodate the request.</p>
<p>Copies of both the PEBP Meeting Action Minutes and Minutes in transcript form are available, at no charge, for inspection at the PEBP Office, 901 South Stewart Street, Suite 1001, Carson City, Nevada, 89701 or on the PEBP website at <a href="http://www.pebp.state.nv.us">www.pebp.state.nv.us</a>. For additional information, contact Kari Pedroza at (775) 684-7020 or (800) 326-5496.</p>
<p>Notice of this meeting was posted on or before 9:00 a.m. on the third working day before the meeting at the following locations: NEVADA STATE LIBRARY &amp; ARCHIVE, 100 N. Stewart St, Carson City, BLASDEL BUILDING, 209 East Musser Street, Carson City; PUBLIC EMPLOYEES' BENEFITS PROGRAM, 901 South Stewart Street, Suite 1001, Carson City; THE GRANT SAWYER STATE OFFICE BUILDING, 555 East Washington Avenue, Las Vegas, THE LEGISLATIVE BUILDING, 401 South Carson Street, Carson City, and on the PEBP website at <a href="http://www.pebp.state.nv.us">www.pebp.state.nv.us</a>, also posted to the public notice website for meetings at <a href="http://www.leg.state.nv.us/App/Notice">www.leg.state.nv.us/App/Notice</a>; <a href="https://notice.nv.gov">https://notice.nv.gov</a>. In addition, the agenda was mailed to groups and individuals as requested.</p>

# 1.

1. Open Meeting; Roll Call

# 2.

## 2. Public Comment

Public comment will be taken during this agenda item. No action may be taken on any matter raised under this item unless the matter is included on a future agenda as an item on which action may be taken. Comments will be limited to three minutes per person. Persons making comment need to state and spell their name for the record at the beginning of their testimony.

# 3.

3. Approval of the Action Minutes from the December 7, 2015 PEBP Board Meeting.  
(Leo Drozdoff, Board Chair)  
**(For Possible Action)**

**STATE OF NEVADA  
PUBLIC EMPLOYEES' BENEFITS PROGRAM  
BOARD MEETING AND PUBLIC HEARING**

The Legislative Building  
401 South Carson Street Room # 3137  
Carson City, Nevada 89701

**Video conferenced to:**  
The Nevada System of Higher Education  
4300 S. Maryland Parkway, Room# 105  
Las Vegas, Nevada 89119

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**ACTION MINUTES (Subject to Board Approval)**

December 7, 2015

**MEMBERS PRESENT**

**IN CARSON CITY:**

Mr. Leo Drozdoff, Board Chair  
Ms. Jacque Ewing-Taylor, Vice-Chair  
Ms. Ana Andrews, Member  
Mr. Don Bailey, Member  
Ms. Judy Saiz, Member

**MEMBERS PRESENT**

**IN LAS VEGAS:**

Ms. Rosalie Garcia, Member  
Mr. Chris Cochran, Member

**MEMBERS ABSENT:**

Mr. Robert Moore, Member  
Mr. James Wells, Member  
Mr. Jeff Garofalo, Member

**FOR THE BOARD:**

Mr. Jeff Menicucci,  
Mr. Bryan Stockton, Deputy Attorney General  
Mr. Dennis Belcourt, Deputy Attorney General

**FOR STAFF:**

Mr. Damon Haycock, Executive Officer  
Ms. Laura Rich, Operations Officer  
Ms. Celestena Glover, Chief Financial Officer  
Ms. Nancy Spinelli, Public Information Officer  
Mr. Chris DeSocio, Chief Information Officer  
Ms. Kari Pedroza, Executive Assistant

1. Open Meeting; Roll Call

Board Chair Drozdoff opened the meeting at 10:00 a.m.

2. Public Comment

Public Comment in Carson City:

- Jack Harris- President of the Retired Public Employees of Nevada (RPEN)
- Ms. Peggy Lear Bowen- Retiree participant (please see attached for comment)

Public Comment in Las Vegas:

- There were none.

3. **Action Item-**

Approval of the Action Minutes from the November 19, 2015 PEBP Board Meeting.

**Board Action-**

MOTION: Motion to approve the minutes.  
BY: Member Ewing-Taylor  
SECOND: Member Bailey  
VOTE: Unanimous; the motion carried.

4. Finalist presentations by vendors who responded to RFP # 3202 for Health Management Organization (HMO) Services, the Board will have the opportunity to ask questions of the vendors at the conclusion of each presentation:

- a. Anthem
- b. Prominence
- c. Hometown Health
- d. Health Plan of Nevada

Chair Drozdoff outlined the process for the presentations. Vendors would be heard one at a time and non-presenting Vendors would be asked to leave the room during another Vendor's presentation.

DISCLOSURE: Member Saiz disclosed that as an insurance broker, she works with all of the Vendors and she had discussed this with PEBP's DAG Dennis Belcourt prior to the meeting. It was determined that there was no conflict of interest and Member Saiz would not need to abstain from voting.

Gail Burchett, Purchasing Officer from Nevada State Purchasing provided an overview of the process for the HMO second level review as well as information regarding the procurement process of the HMO RFP up to this point.

5. **Action Item-**

2nd Level Board Review and award of HMO proposals, pursuant to NRS 287.04345, including:

- a. Disclose the review by the Board of the vendors whose proposals scored the highest
- b. Identify criteria to evaluate the high scoring proposals
- c. Consider the ranking given to proposals by the evaluation committee
- d. Evaluate vendors' responses
- e. Award the contract based on the best interests of the State

**Board Action-**

No action was taken on this Item at this time. It was determined that another meeting would be necessary to award the contract for HMO services.

6. Public Comment

Public Comment in Carson City:

- Peggy Lear Bowen- Retiree Participant (see attached for comments)

Public Comment in Las Vegas:

- There were none.

7. Adjournment

Chair Drozdoff adjourned the meeting at 5:33 p.m.

### **Public Comment under Item 3:**

**Peggy Lear Bowen:** Good morning. My name and my words for the record. Peggy Lear-Bowen, P-e-g-g-y, L-e-a-r, B-o-w-e-n and I want to compliment you for your beautiful quick minutes and tremendous transparency. In regards to considerations and things for today I would hope that you would be watching what's happening in Northern Nevada right now regarding medical care and which groups, different public and governmental groups are going with and it's to the point now that Saint Mary's Hospital and Renown Hospital are almost dead even and therefore, dead even in what they are offering in benefits and for prices and things like that and going with what we used to have in our olden, olden times where we could go to either all the hospitals that were available to us in Northern Nevada that gives a great deal better dealings for us, your clientele to be able to select whatever hospital we wish to go to which provides certain types of care. Some specialize in one area, one in another area and one in another and it opens up a broader spectrum for more and more complete care. Again a cautionary note, would you please, please, please consider working with all the hospitals so that you don't have one hospital and one insurance carrier all owned by the same company? If you go back far enough in the financial records because it makes situations happen and I can attest to mine and I will violate my own HIPAA. When I went into Renown Hospital with a concussion with two doctors recommending that I would have an MRI, then I was told I would have a CT scan because MRIs are too expensive and I didn't used to have these type of problems until I became 65 years old and had to by PEBP's requirements join Medicare Part B. I do not have Medicare Part A because I do not have the 40 quarters and therefore I am one of the original orphans. In fact, I coined that term before the Nevada State Legislature and I read, last meeting, coined a new term of feeling like a ghost because of lack of communication from anyone as to, today's December 7<sup>th</sup>, a day that lives in infamy and is also the closing date for Medicare Open Enrollment for a great many people in changing your plans and I have yet to hear about what should be available to me in regards to my plan and what it's going to be and any other plan that I have simply because I am held prisoner by not having 40 quarters and not having Medicare Part A and not being shipped off to Utah which I also recommended that we bring everybody back home and when you look at your providers to please, please consider providers that might also bring your A and B Medicare folk back into the Nevada house so we are a total entity with a large number of people to put our RFPs out and get better responses because we are a bigger number and deal with it that way. I've had people involved in this system in Senior Care Plus now telling me they are changing out of Senior Care Plus which is Hometown Health and the reason they are changing out is what they have been told for this coming year is benefits have been restricted, pharmaceuticals have been cut down in their offerings and that they cost everything including what your reports said at our last meeting. It seems that Hometown Health, Renown in particular is double charging what other entities charge and they have a very unique situation, I don't know how unique it is. In Hometown, in Renown, within the last two weeks I can tell you that clients of PEBP have been in the hospital, no diabetic specialist has been brought in to deal with them, no real true orthopedic specialist was brought in to them after they left the Emergency room and you have the hospitalists, a panel of doctors who are internists hired by the hospital to determine exactly what kind of care you get, that people's lives depend now on what a hospitalist determines who is not a specialist in the fields of their need and therefore their needs may not be and in fact were not met. There was a point where one of your clients actually said I am being starved and I am being withheld pain medicine and my insulin is not being provided properly according to what my doctors have said what I need and then there was another TIA and as soon as a TIA occurred in the hospital, immediately, and this has happened now twice with people I know, one was not a PEBP person, as soon as anything occurs in the hospital, a TIA or a stroke, immediately everything is taken off treatment and they are sent to rehab, they don't want them to have further



complications in the hospital that could later be brought back to whether or not the hospital performed correctly and I know that's serious business and I have no problem telling you those sorts of things because I think that you need to hear that when you are looking at these plans, take a look about how the care is delivered and once the Emergency room is left is it delivered by hospitalists or do they allow the person's doctors of the specialty areas contacted and do they consult with them or do they do anything else or do they simply hold you prisoner in that hospital because that's where your insurance sends you and that's truly important and thank you, thank you, thank you for having this meeting and thank you for being so transparent and wonderful and thank you for your hard work. If you have any questions I will be happy to answer them.

#### **Public Comment under Item 6:**

**Peggy Lear Bowen:** Peggy Lear Bowen, my name and words for the record, P-e-g-g-y, L-e-a-r, B-o-w-e-n. I thank you very much. I am still concerned that you are being asked to give your 10% today and with so many questions left unanswered and it seemed like it was more than one group that said no we can also do this because of that, because it was listed, Judy said I believe that but you have a zero here in the report that you got back. It seems to me almost as if there was a misinterpretation about how or what they should have submitted in their report to describe their agency in its completeness. They obviously were shocked that they had a zero and no that's not true. And my biggest concern is that the committee who worked so hard to do such a good job may have made a different ranking or rating of the proposal had that not, I'm just going to pick that one item, zero, been there if it had in fact said yes we do this or in another one, do they supply certain types of services, had they put in their proposal that they did supply those services and it may have been by a misunderstanding of what the question was or how the RFP was actually worded so that in effect your 45 points that the committee awarded to a company in their response to where they were coming from that those 45 points may not be reflective of the actual proposals if those who were submitting proposals had actually understood the question and I don't want mistakes or errors made even for 10%, even for 10%. My question to you today is, can the 10% be also awarded at your meeting in early January or whenever you have it rather than being submitted between now and then with not enough accurate information based on the information that was submitted that may have been submitted incorrectly because of confusion about the question. Other than that you've done a marvelous wonderful job and thank you for all your time, energy and effort and if you have any questions about that for me.

You guys have done such a marvelous job at being so transparent and I don't want it to appear that some of the most important decisions that you're ever going to make that they were made with potential misunderstanding that could've been rectified except for you were demanded, you were told you had to submit something before the next meeting regarding your 10% for presentations. Bells and whistles on presentations and actual meat and content of what each program has to offer. Some people do better presentations than others and that concerns me greatly with you put so much work into this and so much effort and you want it to be so good that I share that desire with you and I would like to help you if it's at all possible and suggest that, I get a head shaking over there, but as a public comment as one who knows how hard you've worked and to make it so right for the State of Nevada and the employees that you err on the side of knowledge and scores based on what you know and not with unanswered questions. Thank you very much and have a safe journey home.

# 4.

4. Continued from December 7, 2015 meeting, 2nd Level Board Review and award of HMO proposals by candidate vendors, Anthem, Prominence, Hometown Health and Health Plan of Nevada, pursuant to NRS 287.04345, including: **(For Possible Action)**
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6.

6. Adjournment